

Title and Registration Seminar Fall 2014

The Maryland Motor Vehicle Administration Committed to Safety, Service and You The MVA shall provide exemplary driver and vehicle services that promote mobility and safety while enhancing process and product security

MVA Mission Statement

Agenda

- Legislation
- Electronic Lien Service (ELS)
- Lease Vehicles
- Dealer Processing Charge
- Avoid Rejections & Letters
- E Card Insurance
- What We Want You To Know
- Auditing
- Question & Answers



Farm Area Motor Vehicles - Registration and Authorized Use

- This legislation increases the distance from 10 to 25 miles a class K vehicle may travel from a farm.
- The law also requires the farmer to submit proof of active farming status.
 - The following forms may be submitted as acceptable proof:
 - IRS Form 1040 Schedule F "Profit or Loss From Farming"
 - IRS Form 1040 Schedule C-EZ "Net Profit From Business"
 - IRS Form 1040 Schedule C "Profit Loss From Business"
 - IRS Form 4797 "Sales of Business Property"
- Farm area vehicles will be identified by:
 - FRM Farm
 - ISL Island vehicle
 - Note: Island vehicle would only apply to Smith Island residents



Motor Vehicles - Low Speed Vehicles - Power Source

- Altering the definition of the term "low speed vehicle".
- "Low speed vehicle" means a four—wheeled motor vehicle that has a maximum speed capability that exceeds 20 miles per hour but is less than 25 miles per hour.
- Allows for the titling and registration of electric & gas powered vehicles.

Charles County - Sunday Car Sales - Blue Law Exemption

- This bill allows for Charles County Commissioners to adopt an ordinance authorizing a new or used car dealer in Charles County to sell a motor vehicle on Sunday.
- Effective October 1, 2014

Criminal Law - Illegal Dumping and Litter Control Law - Driver's License -Points

- This bill requires a court to notify the Motor Vehicle Administration when a motor vehicle is used in the violation of the Illegal Dumping and Litter Control Law;
- When convicted of Illegal Dumping and Littering
 - Points will be assessed on the driver's license.
- Effective October 1, 2014

Electric Vehicles and Recharging Equipment - Rebates and Tax Credits

- Applies to New Plug-in Electric Vehicle titled on or after July 1, 2014, but before July 1, 2017.
- The credit is based on the number of kilowatt-hours of battery capacity of the vehicle, at a rate of \$125.00; not to exceed \$3,000.
- Limited to 1 excise tax credit per individual.
 - Includes owned or leased vehicles.
 - Business entities are limited to 10 vehicle excise tax credits.

*Please note that the credit will need to be requested through the refund unit.

Inspection - Certificate

- There are 3 formats to present the Maryland Safety Inspection Certificate:
 - Paper Certificate Same process as currently using.
 - Paper Electronic Certificate Control number begins with an "E" and signature is machine printed Accept using same process as a paper certificate.
 - Electronic the vehicle information including the year, make, and VIN along with the mileage and the inspection date will be transmitted into the MVA. This info will appear on the database when titling and \or issuing new or transferring current registration plates.

Inspection

VEHICLE INSPECTION REPORT

Inspection Date: 04/22/2014 Result: PASS
Performed By: Inspector: GEORGE ADE
CARMAX AUTO SUPERSTORES, INC.
8800 FREESTATE DRIVE LAUREL, MARYLAND 20723

Customer Name: CARMAX AUTO SUPERSTORES, INC.
Address: 8800 FREESTATE DRIVE LAUREL, MARYLAND 20723



Inspection

- You must have the vehicle safety inspected prior to the sale
- Pilot beginning November
 - When an e-inspection is submitted, the mileage and inspection date will be returned from the MVA system and the mileage may not be lowered.
- If the Maryland Safety Inspection Certificate is electronic, you are not required to attach one to the window of the vehicle.
- If your dealership is a certified Maryland Inspection Station and you would like to participate in electronic inspections please contact the Maryland State Police.

Electronic Lien Service (ELS)

- MVA has contracted with four vendors to provide ELS.
- ELS will be implemented in phases beginning in November 2014.
- Phase 1
 - Each ELS vendor will receive a daily file notifying them of any liens filed on their participating lien holders' behalf.
 - ELS lien holders will also be able to send their lien releases to the MVA through their vendor.
 - In addition, when a lien holder releases a lien electronically, they may request that the clear title be sent to a dealer who paid off the lien or insurance company who has paid off a lien on a salvage vehicle.
 - ERT Participants must use the codes provided in their vendor's software to record a lien. The use of a generic code for a lien holder has been discontinued.
 - Lien holders may request a lien code for processing Maryland title work by submitting an Application for Lien Code Assignment and /or Enrollment/Change in Electronic Lien System (VR-466). This form is faxed to the attention of Central Lien at 410-768-7594.
 - NOTE: This form is submitted by the lien holder and not the ERT participant processing the work.

ELS

- Phase 2
 - Development will begin in the first quarter of 2015.
 - Titles and SIF's will not print when a lien is recorded by a lien holder who is signed up with an ELS vendor.
 - Lien holders will be notified, through their vendors, of any changes made to a vehicle title and of any lien holder succession changes.
- Future
 - The ELS system will facilitate the move to fully electronic titling in the State of Maryland.

Lease Vehicles

- When titling a leased vehicle please obtain the leasing company's soundex number and the lessees' drivers' license number. The Application for Title (VR-005) must be completed with both lessor's and lessee's soundex \ driver's license number, name and address.
- A leasing company soundex will always be a company soundex. The Leasing companies address may be an out of state address. When possible please use the soundex number previously issued to the leasing company. Only use a soundex number that is issued to the leasing company.
- The Maryland title will print with the leasing company's name and address but will also display the in care of symbol (%) in front of the lessee's name. All leased vehicle will be branded as a "LEASED".
- The registration card will print with the leasing company's name along with the in care of symbol (%) and lessee's name and address.

Dealer Processing Charge

- Effective July 1st, Maryland's processing fee may not exceed \$300.
- This must be included on the contract for sale of a vehicle next to the charge (not required by law)

Avoid Rejections & Letters

- Please be sure:
 - Forms are completed in their entirety
 - Ownership documents
 - Lien releases
 - All required signatures are in place
 - Full name is provided
 - Inspection certificate is submitted
 - Mileage recorded is correct
 - Power of attorneys are present
 - Sale price and date of sale are included
 - Full name of the insurance company is provided
 - Proper fees are collected
 - Assignments are fully completed to show chain of custody of the vehicle
 - Copies of customer's license and business license are attached

E-Card Insurance Verification

- MVA is pleased to announce the e-Card insurance verification is acceptable in Maryland MVA received confirmation from the State Police regarding the acceptance of an insurance e-Card as valid proof of insurance when requested by law enforcement. As always, a paper insurance card will continue to be acceptable. A teletype has been sent to all Law Enforcement agencies in Maryland regarding the acceptance of an e-card.
- Please note: An FR-19 / eFR-19 is still required for ICD insurance verifications. e-Cards will not be accepted as proof of insurance coverage for an ICD insurance request case.

What we want you to know

- ERT Paperwork
- Proper Assembly of Titling Records
- Soundex
- Resources
- Insurance Codes
 - Personalized Account Representatives
 - MVA Website Available Resources
 - Info MVA
 - Forms
 - Bulletins
 - Interactive Titling and Registration Manual
- ERTTransaction Processing (can and can't)



ERT Paperwork

• Title transactions performed on the behalf of a customer using the ERT system should be processed within 30 days, along with all appropriate fees. Once the transaction has been finalized, the original paperwork should be submitted to the following address:

Motor Vehicle Administration

Room 202

6601 Ritchie Highway

Glen Burnie, MD 21061



PROPER ASSEMBLY OF TITLE RECORD



*BUNDLE REPORT SHOULD BE ONTOP OF ALLTHETITLE RECORDS INTHAT BUNDLE REPORT.

*ALLTITLE RECORDS SHOULD BE LISTED IN ORDER AS SEEN INTHAT BUNDLE REPORT.

EACH TITLE RECORD SHOULD BE AS FOLLOWS:

FROM TOP TO BOTTOM (FIRST TO LAST)

- Maryland MVA Title/Reg Receipt
- Registration card (IFTRANSFERRINGTAGS)
- Application for Certificate of Title (VR-005)
- Certificate of Origin, Title, or other acceptable ownership document
- Lien Release-Notice of Security Interest Filing
- Dealer Reassignment(s)
- Dealer's Bill of Sale
- Miscellaneous MVA Forms
- Odometer Mileage Statements
- Maryland Safety Inspection Certificate
- Vehicle Emission Report (IF SUBMITTED)

- EACH TITLE RECORD SHOULD BE
- SEPARATED.
- •DO NOT USE AN EXCESSIVE
- NUMBER OF STAPLES.
- •DO NOT USE HIGHLIGHTERS.
- •DO NOT FOLD FORMS.



Requesting Soundex From ERT Unit

Documents Required:

- <u>Legible</u> copy of the individual's out of state driver's license. The ERT Unit can only accept driver's license for the United States and it's Territories (Out of Country driver's license and passport must be walked into MVA Full Service Branch Office)
- Copy of the completed VR-005 with the customer's full legal name (i.e. full first, middle, and last name), date of birth, Maryland address, vehicle information, and signed and dated by the customer
- Documents can be faxed to the ERT Unit at (410) 424-3629 or (410) 768-7070 and it must contain a coversheet including the sender's name and telephone number. Depending on the number of requests, it could take 48 to 72 hours to receive your soundex number.
- The ERT Unit will contact you when the soundex has been issued

Z97 Soundex

- Cannot be used for individuals
- Is Issued for companies only
- A valid <u>FEIN number</u> must be recorded on the Application for Certificate of Title (VR-005)
- Cannot be requested through the ERT Unit

• Your Vendor will provide a Z97 Soundex when requested.



Insurance Codes

• Please ensure when selecting the insurance provider for vehicles being registered for tags, the correct insurance company is selected. If the wrong company is selected, the Automated Compulsory Insurance System (ACIS) will create a case requesting the owner (s) to provide verification of insurance coverage for all newly titled registered vehicles.

Available Resources



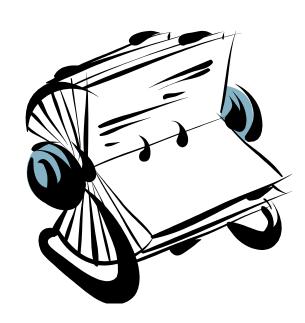
ERT REPRESENTATIVES

- Fax Numbers: (410) 424-3629 / (410) 768-7070
- Supervisor: Ranae Johnson <u>rjohnson3@mva.maryland.gov</u>
 - (A, B) J. Stewart jstewart4@mva.maryland.gov
 - (L, R) L. Green <u>ltyler@mva.maryland.gov</u>
 - (C,Y,U,V) D. Marsch <u>dmarsch@mva.maryland.gov</u>
 - (D,F, M) B. Wiland <u>bwiland@mva.maryland.gov</u>
 - (G, H, I) V. Jenkins <u>vjenkins@mva.maryland.gov</u>
 - (J,O,Q) S. Hines <u>shines@mva.maryland.gov</u>
 - (S,T,W) D. Bernhardt <u>dyarbrough@mva.maryland.gov</u>
 - (E, P) K. Owens <u>kowens@mva.maryland.gov</u>
 - (K, N, X, Z) N. Ipalook <u>nipalook@mva.maryland.gov</u>

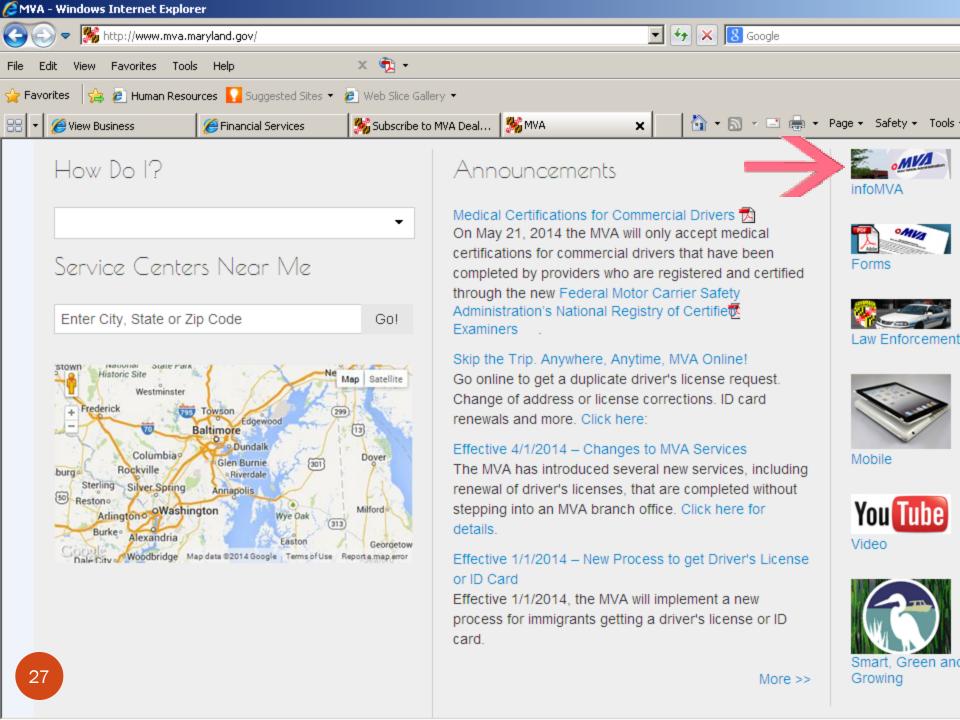


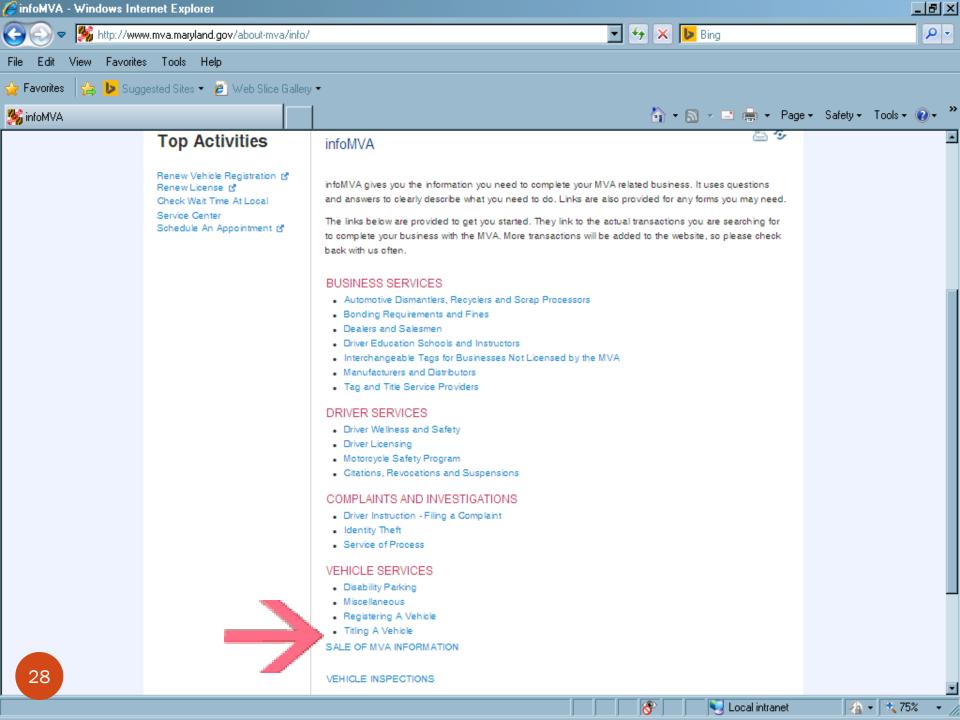
BLCS REPRESENTATIVES

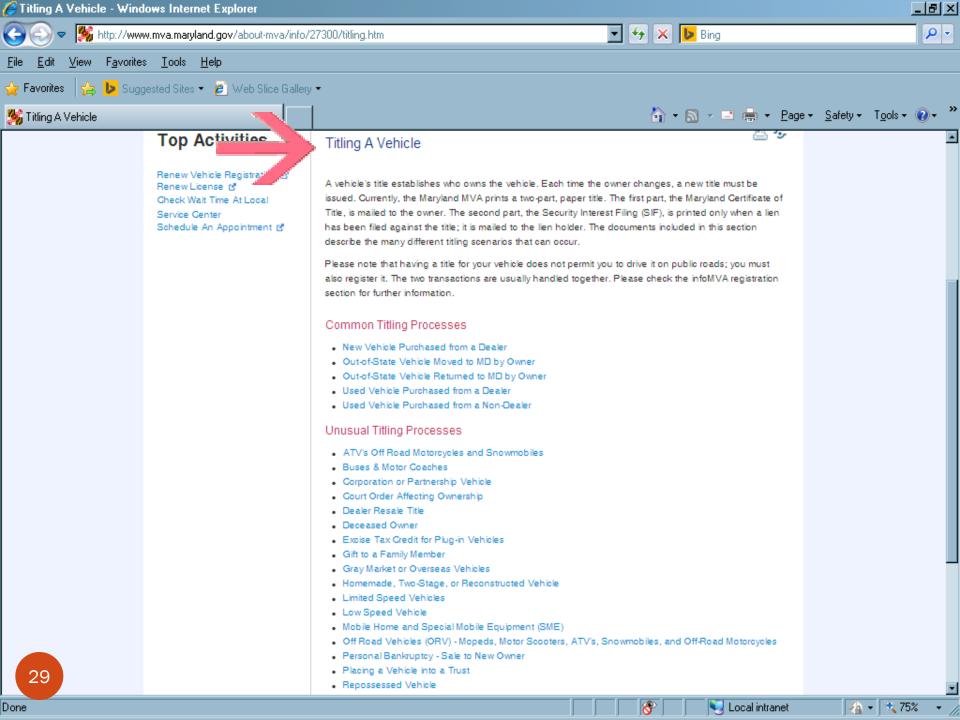
- Direct E-mail: <u>mvablcsd@mva.maryland.gov</u>
 - Fax Numbers: (410) 768-7602
- Supervisor: Kimberly Lucas <u>kwilliams1@mdot.state.md.us</u>
- Late Titling Unit: M. Wagner <u>mwagner@mdot.state.md.us</u>
 - (#-AR) G. Janey gjaney@mdot.state.md.us
 - (AS-BO) D. Walker <u>dwalker2@mdot.state.md.us</u>
 - (BP-CI) D. Haigis <u>dhaigis@mdot.state.md.us</u>
 - (CJ-DO) T. Cobb <u>tcobb@mdot.state.us</u>
 - (DP-FO) Y. Alexander <u>yalexander@mdot.state.md.us</u>
 - (FP-HI) E.Toogood <u>etoogood@mdot.state.md.us</u>
 - (HJ-JS) N. Cook <u>ncook@mdot.state.md.us</u>
 - (JT-LS) L. Slater <u>lslater@mdot.state.md.us</u>
 - (M-NA) A. Holton aholton@mdot.state.md.us
 - (NB-PR) D. Banks <u>dbanks@mdot.state.md.us</u>
 - (PS-RZ) F. Parker <u>fparker@mdot.state.md.us</u>
 - (S-TE) J. Kuti <u>jkuti@mdot.state.md.us</u>
 - (TH-ZZ) L. Smith <u>lsmith@mdot.state.md.us</u>

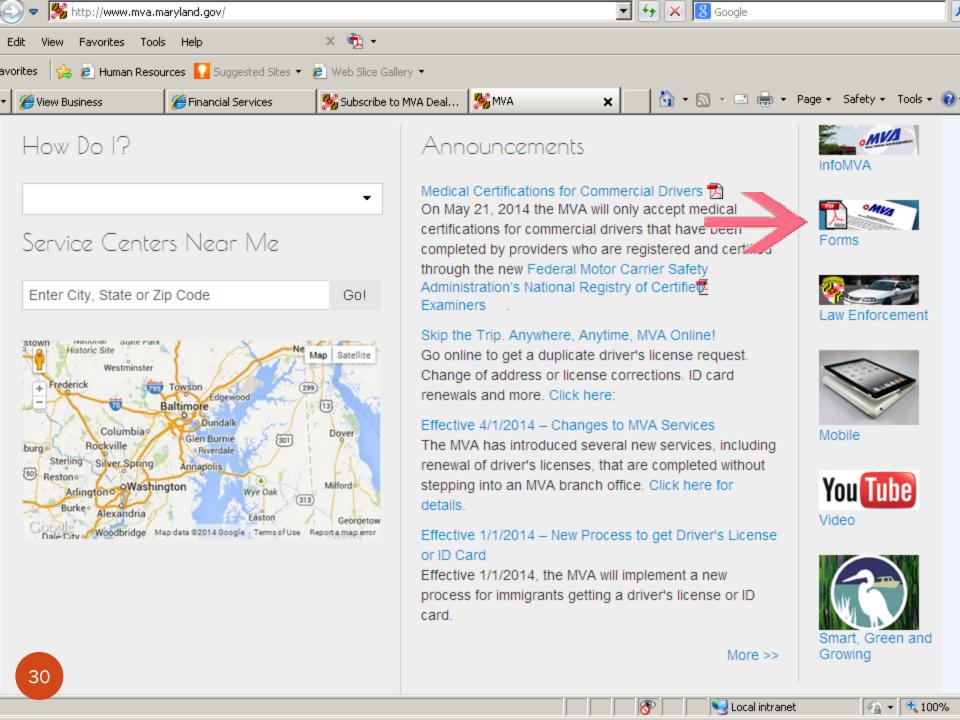


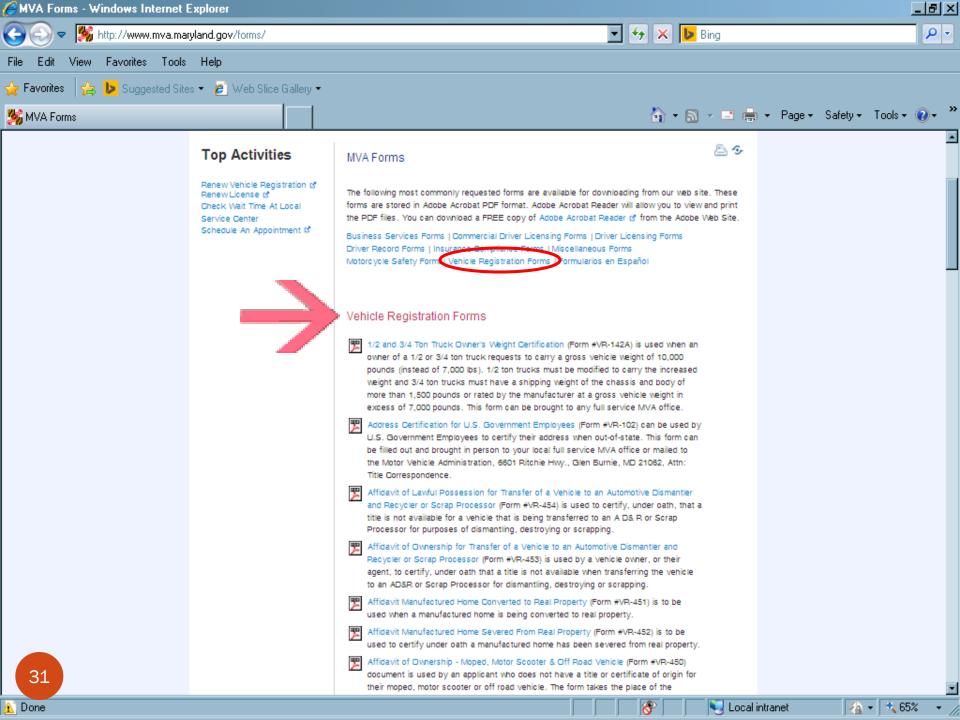


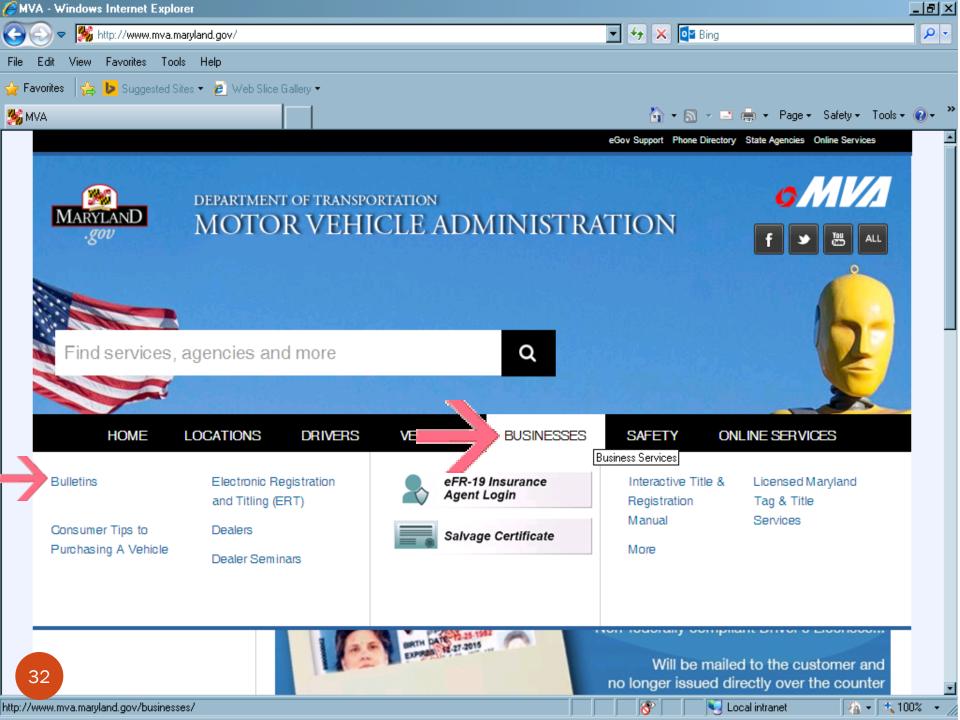


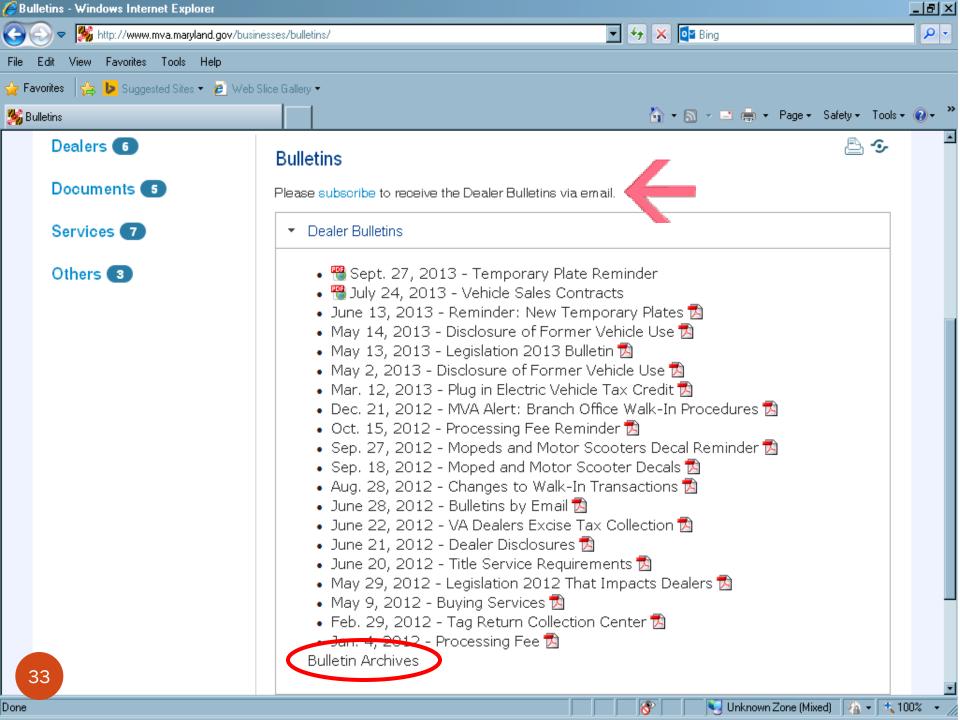


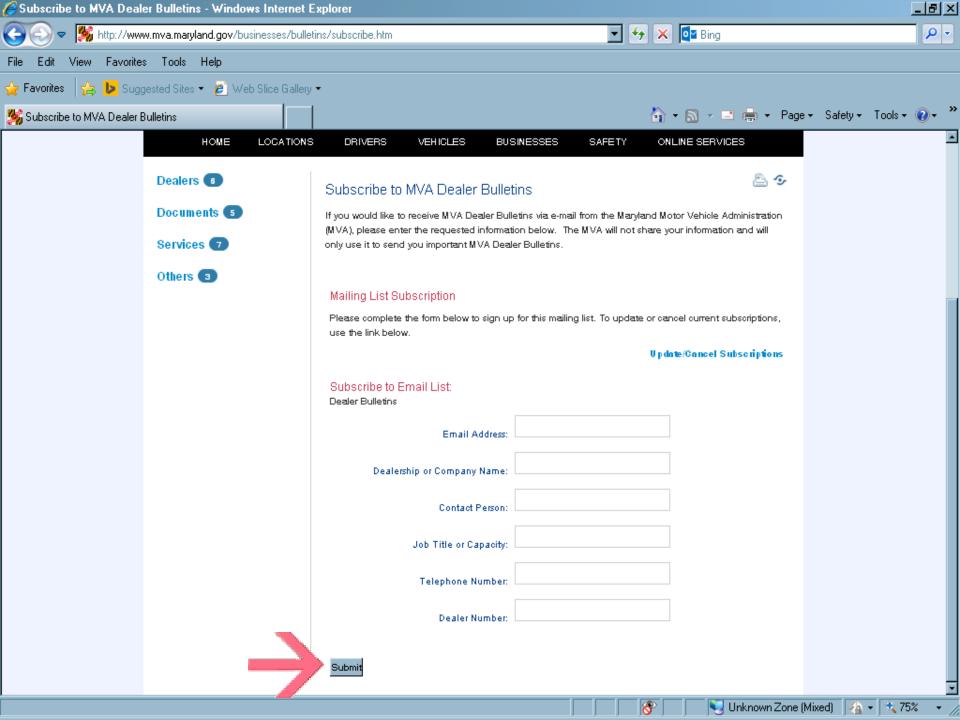










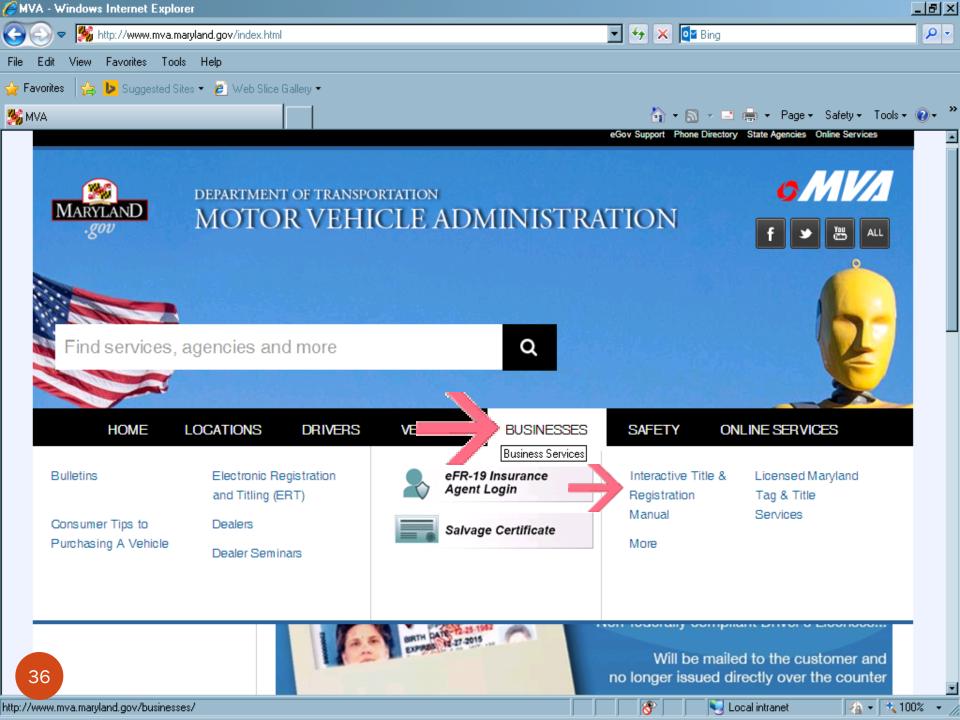


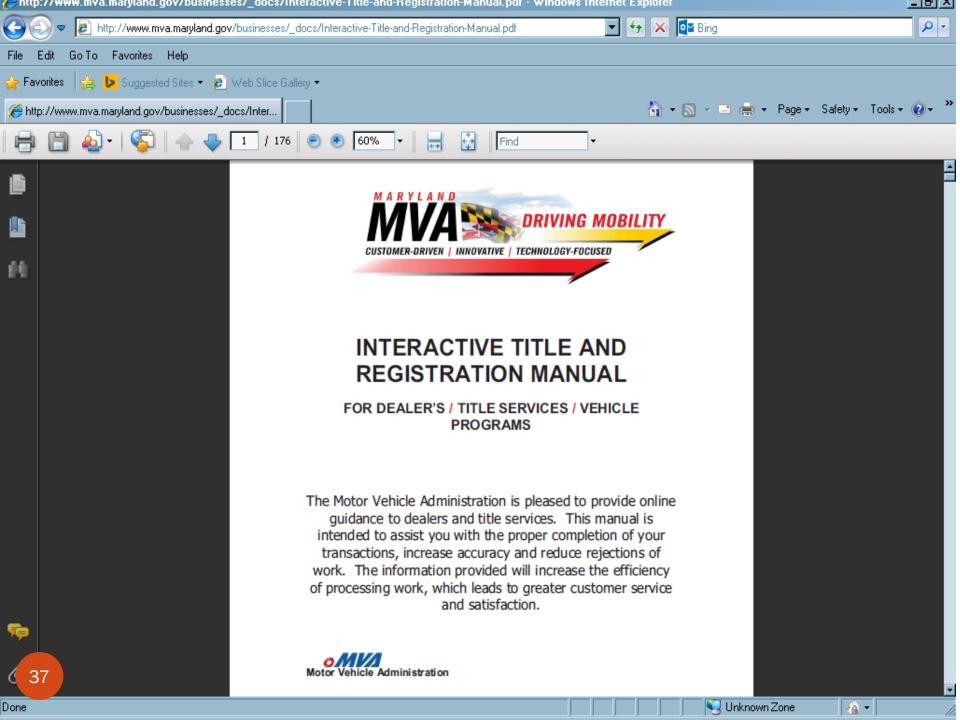


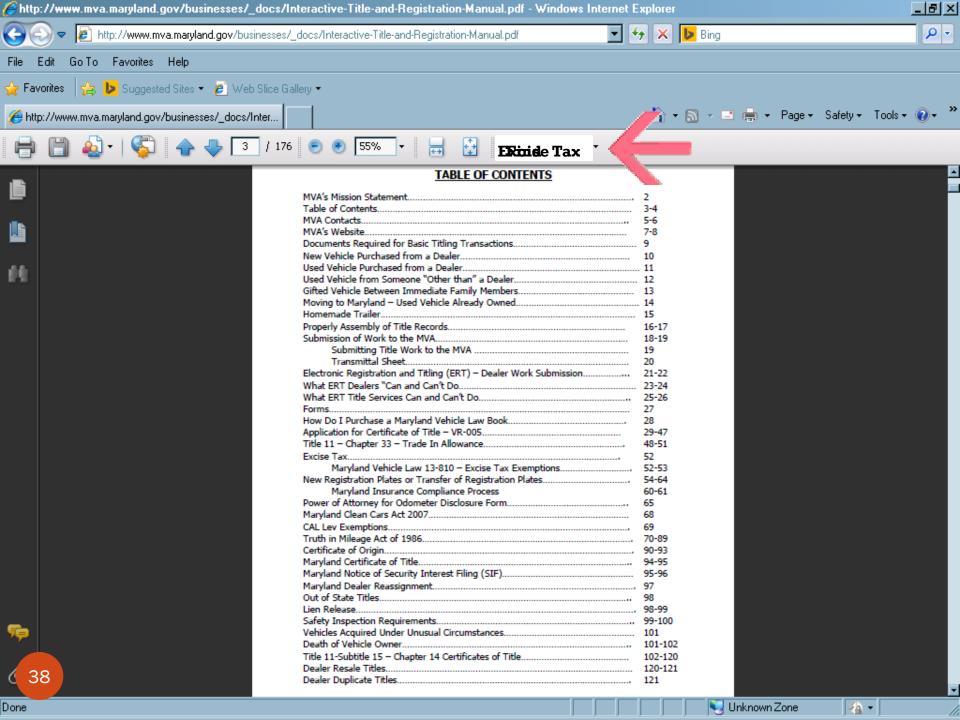
Interactive Titling and Registration Manual

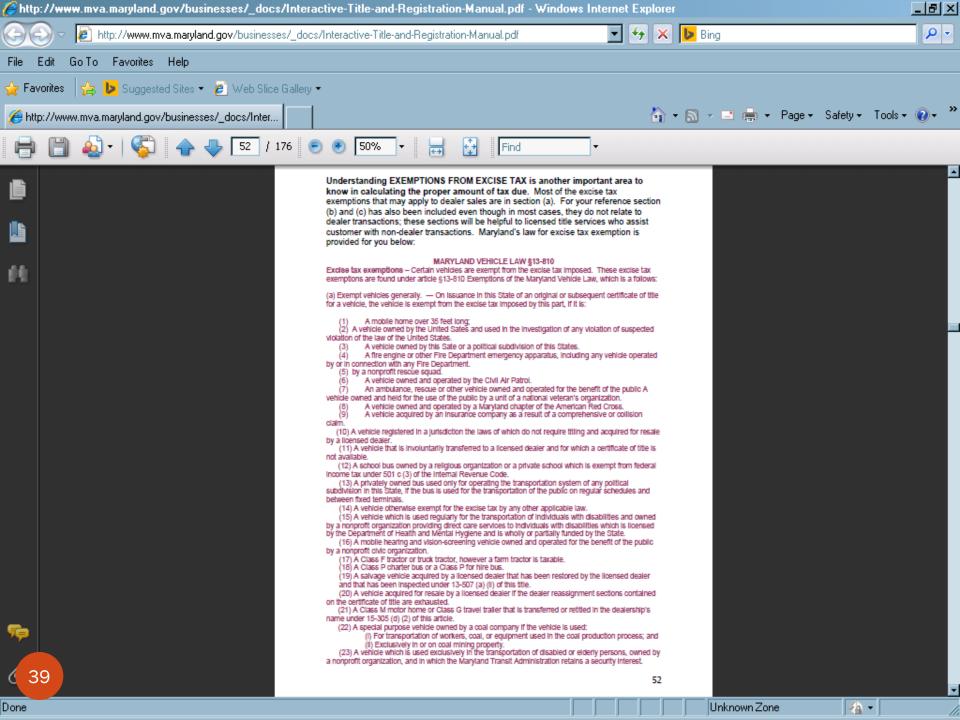
Available on MVA's website

http://www.mva.maryland.gov/businesses/_docs/Intera_ctive-Title-and-Registration-Manual.pdf











Transactions that "Can" be processed by ERT Dealers

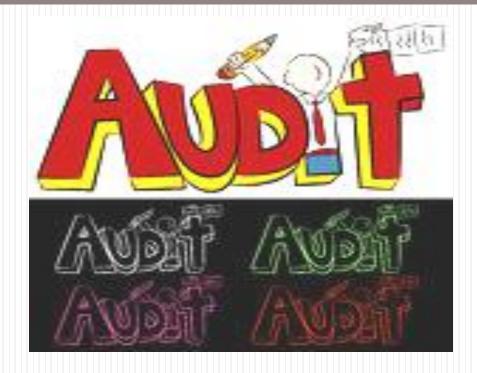
- New title and tags (T1)
- New title and transfer of tags (T2)
- New title and transfer with renewal of tags (T3)
- New title only (T5)
- Title for ATV's-Must use Class D, enter NR in the inspection field, and enter AT for body style
- New tag registration (NR)
- Standard renewal (SR)
- Replacement tag renewal (RT)
- Substitute tags (ST)
- Duplicate registration (DU)
- Duplicate title, Form VR-018 (DT) (Transmit only)
- Duplicate title, Form VR-003 (Transmit only)
- Administrative Flag fee (AF)
- Can utilize mailing address, mail address shows on title
- Soundex issuance with proper documents must fax Driver License, ID card, Military ID from this country with Driver License to MVA ERT Unit (otherwise transaction must be submitted to a Full Service MVA Branch Office)
- Tag return



Transactions that "Cannot" be processed by ERT Dealers

- No salvage transactions
- No branding of titles (can only brand for *CAL LEV*, Leased vehicles, and odometer A, B, or C) A TITLE REQUIRING ANY OTHER BRAND "MUST" BETAKEN TO THE MVA FOR PROCESSING.
- No VIN plate assignment
- No new issuance of personalized or organizational tags, only transfer of personalized or organizational tags
- No taxi (class B), no limousine (class Q), no ambulance/funeral (class C)
- No state and local government (not new or transfer)
- No law enforcement
- No tax exempt for business (mergers, reorganizations, newly formed, dissolutions)
- No tax exempt –individual transferring to intervivos trust
- No excise tax credit for new residents
- No out of country- (gray market vehicles)
- No registration correction (RC)
- No transfer tags (TT) after it's been titled
- No transfer with renewal (TR) after it's been titled

Auditing



Dealer Audit Tidbits

Temporary Tags

• Only 1 temporary registration certificate can be issued to any individual for same vehicle. No temporary registration certificate can be issued for a courtesy delivery. Dealers should keep some kind of record denoting which temporary tags were issued.



Transmittal Sheets/Title Lateness

- For dropped off title transactions the dealer shall ensure that branch office shall date stamp the transmittal sheets. The transmittal sheets shall be retained for three years or until audited. For walk-ins the transmittal sheet is not required, but ensure that your dealership/title service is receiving credit for the date the work is processed.
- Approximately 6% of title applications are late according to our recent audit reports.

Inspection Certificate

- A used vehicle should be inspected on or before the date of delivery.
- Inspection certificates are valid for six months from date of inspection or until 1,000 miles have been added to the odometer.

Dealer Audit Tidbits

ERT Sticker & Tag Accountability

- During our routine audits and ERT audits might visit your dealerships and attempt to account for one or a series of metal plates and or stickers. All sensitive items should be accounted for. The dealership should have a log or ledger or perpetual records whichever best suits the dealership. Any stolen sticker or tag should be reported to the ERT Unit, Business Licensing & your local Law Enforcement. Voided inventory should be documented properly and retained for audit purposes. Please do not mail voided inventory to the MVA.
- In some instances registration materials are kept locked but all business employees have access to the secured areas. Keep access limited to necessary employees only



<u>Taxable Selling Price</u>

• The dealer processing fee is taxable and should be included in the taxable selling price. This dealer-processing fee should be clearly identified and not included as a lump sum on the dealer's buyer's orders and sales invoices. **Note: Maryland's processing charge can not exceed \$300.**

Dealer Audit Tidbits

Taxable Selling Price Continued

- Manufacturer's rebates are taxable and should be included in taxable selling price.
- Internal Auditing is mandated by the Legislative Auditors to expand dealership audits that have excise tax due based on numerous instances or fraud.

Trade-Ins per Comar 11.15.33.05

- The amount of the trade-in allowance that is deducted from the purchase price may not exceed the trade-in value indicated in the national publication of used car values(NADA) adopted for use by the Administration.
- The trade-in allowance shall be limited to the vehicle with the highest trade-in value.
- A trade-in allowance may not be divided or deducted from the purchase price of more than one vehicle.



Taxable Items

- Retail purchase price
- Shipping or freight charges
- After manufacture items included with the vehicle at time of purchase
- Manufacturer rebates
- Full amount charged for processing fee by dealer

Non-Taxable Items

- Dealer discounts or rebates
- Extended warranties
- Mechanical repair contracts
- Federal excise tax
- Electronic registration fee
- Trade-in allowance per NADA
- Equipment installed to accommodate a disabled person

Questions and Answers

- 1) What is the best protocol for transmittals send to Branch or Glen Burnie? (missing doc requests regarding title work already sent, why is it so frequent, any plans to correct ways to protect dealership if docs are lost)?
 - The best protocol for transmittals is to send them to your local branch office. Dealers should keep the stamped, goldenrod copy of the transmittal and copies of all paperwork submitted. Please remember, you are required by law to retain copies for 3 years. There is a place on the transmittal to provide an email address or phone number so the branch office can contact you when the work is completed.
- 2)We are having problems with lease titling we are not able to use the same soundex number more than once for Chrysler Capital leases it keeps coming up with "county not found" and will not let us process the work. I was told we could use an out of state address for the lease company as long as the lessee's address was in Maryland. How do we solve this? Also, when we do lease titles thru CVR, the C/O doesn't show on the registration card.
 - This is an issue that needed to be resolved with the vendor. It has been corrected and the c/o should print on the registration card, per the ERT vendors. If your software is not printing correctly, you will need to contact your vendor.

- 3)When can you give trade credit for a vehicle going from a company to an individual? We have been told that a sole proprietorship is ok but what about a LLC that only shows one member does that qualify for a trade credit? Is there any time that a vehicle titled in a company name that show "INC." would qualify?
 - The trade in regulation 11.15.33.07 states "the trade in allowance may apply if the "owner or co-owner" of the trade-in vehicle <u>is</u> the "owner or co-owner" of the vehicle being purchased".
 - In a sole proprietorship, the business and the sole owner are considered to be legally one and the same. However, in the case of a business entity that is an LLC and its member(s) are considered to be separate entities (legal beings). A corporation and its stockholders and officers are also separate entities.
 - Therefore you are correct in deducting the trade in allowance for a vehicle titled to a sole proprietorship, traded in on a vehicle purchased in the individual name of the sole proprietor (or vice versa), because they are considered legally one and the same.
 - However, you cannot give a trade in allowance for a vehicle titled to a corporation or LLC traded-in for the purchase of a vehicle titled to an individual (or vice versa), since the corporation and individual are separate legal entities (not one and the same).

- 4)Release date for Electronic Lien Release Transfer tag process
 - The release date is currently scheduled for November 19, 2014.
- 5)Are the lease vehicles being titled correctly now? Has the issue for soundex numbers been corrected? Is it now only on the soundex number what we are suppose to use?
 - All vendors have made the corrections to their software and we have not had any recent issues, other than what was stated above in question 2. You should now be able to use the same soundex number. Any issues need to be reported to your vendor.

- 6) Corrections with leased vehicles. Why is it that Finance can issue tag or transfer of tags but, when it gets to the title clerk, there are stops-that may say unable to close...why is this not done when being issued?
 - Any flags on a transaction that would stop a transaction from being finaled should also stop a transaction from being pended. If there are no stops on the transaction when pended, the transaction should complete. This is an issue your vendor needs to correct.
- 7) Can you please address at the MVA seminar next week, the tag return issue. MVA is voiding out customer's tags when they are being transferred. I have had 3 calls now from police and customer's regarding their vehicle not being registered When finance is transferring tags and they are doing the new process of tag return to 0 to alert the MVA, so the customer will not get a violation flagged on their trade.
 - When the tag return code 25 is used the system creates a tag transfer record. We do not remove the tag from our database. The newly purchased vehicle would not show on our database until the transactions is finalized unless a temp tag is issued. Notification is being sent to law enforcement regarding these transactions.