

# Bulletin

**D-11-20-01**

**Date:** November 10, 2020  
**Bulletin:** All Dealers and Title Services  
**From:** Madison Lumpkin, Deputy Administrator  
**Subject:** **Bulletin Tow Truck/Rollback Registration Card Changes**

The Maryland Department of Transportation, Motor Vehicle Administration (MDOT MVA) has begun its system modernization for Vehicle Services, Business Licensing, and Insurance Compliance. The new modernized system is called Customer Connect. You will see changes on the Tow Truck/Rollback registration cards produced by the new system and this bulletin will explain those changes. One of the changes in the system requires that a “Use” for the vehicle be indicated. Even though the current registration cards do not show a use, we do plan to include that feature with a redesign of the registration card in the future.

Below is an explanation of the difference you see currently on the registration cards issued prior to July 6, 2020, and the registration cards issued beginning July 6, 2020, when our system modernization began. We appreciate the opportunity to bring this matter to your attention.

**(Old)Registration cards, issued “prior to July 6, 2020”, for tow trucks and rollbacks show the following information:**

- **Tow Truck** (Exclusively for towing): **Class T; Exception field U26 or O26; GVW N/A and GCW N/A;**
- **Rollback** (For towing or “other” hauling) **Class TE, Exception field shows U26 or O26; GVW shows weight at the thousand pound increment selected by the owner and for GCW shows N/A, or if pulling freight trailers, shows thousand pound increment selected by the owner.**

Note: The U26 or O26 in the exception field indicates, as provided by law, that the vehicles GVWR is either up to and including 26,000lbs, or is over 26,000lbs

**Important:** Many of these registration cards are still in use and are acceptable forms of registration for tow trucks and rollbacks, as always, until renewed or replaced.

**(New) Registration cards, issued “ July 6, 2020 or later”, show the following information, and there are four (4) different options determined by the truck type (tow truck or rollback) and “use” of the vehicle and only the class T is used. The options are as follows:**

- **Rollback** (Use Exclusively for Vehicles Being Towed) Use is exclusively for **towing vehicles** for the purpose of repair, storage, or removal of abandoned vehicles from the highway: **Class T; Exception field U26 or O26** **GVW** shows 0-26,000 lbs. or Over 26,000 lbs **GCW** shows N/A
  
- **Rollback** Use for purposes “other than to exclusively tow vehicles.” The vehicle may be used for both towing and other hauling: **Class T; Exception field U26 or O26**
  - **GVW Options:**
    - 7000 lbs
    - 10000 lbs
    - 10001 – 11000 lbs
    - 11,001-12,000 lbs
    - 12001 – 13000 lbs
    - 13001 – 14000 lbs
    - ... Every 1000 lbs range ...
    - 79001 – 80000 lbs
    - Over 80000 lbs
  - **GCW Options:**
    - N/A
    - 10000 lbs
    - 11000 lbs
    - 12000 lbs
    - ... Every 1000 lbs ...
    - 80000 lbs
  
- **Tow Truck** Use type **Tow Truck (Exclusively Vehicles)** Use is exclusively for **towing vehicles** for the purpose of repair, storage, or removal of abandoned vehicles from the highway: **Class T; Exception field** shows U26 or O26; **GVW** shows 0 - 26,000lbs, or Over 26,000 lbs; **GCW** shows N/A
  
- **Tow Truck** (Use for purposes “other than to exclusively tow vehicles.”) The vehicle may be used for both towing and other hauling: **Class T; Exception field U26 or O26**
  - **GVW Options:**
    - 7000 lbs
    - 10000 lbs
    - 10001 – 11000 lbs
    - 12001 – 13000 lbs
    - 13001 – 14000 lbs
    - ... Every 1000 lbs range ...
    - 79001 – 80000 lbs
    - Over 80000 lbs
  - **GCW Options:**
    - N/A
    - 10000 lbs
    - 11000 lbs

- 12000 lbs
- ... Every 1000 lbs ...
- 80000 lbs

Thank you for allowing us to bring this matter to your attention to help clarify any questions you may have had. If you have further questions, please feel free to contact Rhonda Witt, Division Manager Vehicle Services at [rwitt@mva.maryland.gov](mailto:rwitt@mva.maryland.gov).