



D-06-12-08

Date:

June 28, 2012

**Bulletin To:** 

All Licensees

From:

Motor Vehicle Administration (MVA)

**Business Licensing and Consumer Services** 

RE:

Effective July 1, 2012 - Policy Changes

## 1. Bulletins

Effective immediately the MVA will only e-mail dealer and other business related bulletins to licensees (dealers ADR's etc.). In order for you to receive the bulletins by e-mail, it will be necessary for you to subscribe by going to the website address listed below.

http://www.mva.maryland.gov/Business-Services/Bulletin/default.htm Click on "subscribe" at the bottom of the page. Complete the requested information and you will receive all future bulletins by email.

## 2. Walk-in Services

Effective July 1, 2012, the Motor Vehicle Administration (MVA) will no longer guarantee same day service for registration plates returned to MVA offices. To expedite the registration plate cancellation and other services for your customers, please consider utilizing the Electronic Registration and Titling System (ERT). To sign up for ERT you may contact one of the vendors listed below:

Computerized Vehicle Registration Mark McDonald 856-401-8877 Dealer Track

Robert Adams 860-235-3279

If you are utilizing the ERT System, the ability to process registration plate cancellation transactions is a part of the service provided by each vendor. The cancelled plates may be returned at your convenience to:

Motor Vehicle Administration (MVA) 150 Blades Lane Suite H, Glen Burnie, Maryland 21061

The cancelled plates may be returned Wednesday through Friday (excluding State Holidays) between the hours of 8 A.M. and 3 P.M. in person or via Motor Car Couriers.